



Updated: May 21, 2021

UPPER CANADA GOLF COURSE UPDATES & GUIDELINES FOR OPENING

Welcome back!

For Opening on Saturday, May 22, 2021

- Opening with reduced hours 8:30am to 4pm
- Customers will be asked the following questions at check-in:
 - a. In the past 14 days, have you been outside the country? Have you been in close contact with anyone who has been diagnosed with COVID-19?
 - b. Have you been advised by a doctor, healthcare provider, or any public health authority to stay home or otherwise avoid contact with others?
 - c. Have you had a fever, coughing, shortness of breath, or other respiratory symptoms associated with COVID-19?
- Driving range will remain closed to start as measures to clean and package balls are put in place
- Club service; storage and cleaning will not be available to begin and until further notice. All members and players will be responsible for their own clubs
- No gathering over four people, pre- or post-round, will be permitted; gathering is limited to the registered foursome
- Access to the putting greens will be limited to 10 minutes before tee off
- To create/maintain customer separation, tee off times have been increased from every 7-8 mins to every 15 mins (this may be increased if required)
- Members and prepaid players will go directly to the started shack to check-in.
- Other green fee players will have to go into the Pro Shop to check-in.
- Only 2 people will be permitted in the Pro Shop at once; social distancing indicators will be in place
- Customers will be encouraged to pay with tap service, or prepay for fees and products upon booking
- Only the main washrooms at the clubhouse will be open and accessed through the main front doors (access will not be permitted through the Pro Shop)
- Changerooms and showers will not be accessible
- Retail - Limited sale of golf specific items, sundry and bottled water to start

The Course

- One customer per cart (carts will be cleaned after each use by staff)
- There will be a removal of all course touch points. These items include ball washers, sand trap rakes and benches
- To limit contact with flags, cup filler will be installed so golf balls can be taken from the hole without touching the cup
- The fieldhouse washroom located at Hole 4 will be open

Food Services

- Drinks and light fare will be available for take-out only from the Pro Shop
- Alcoholic beverages are currently unavailable

Sanitation

The following measures are the best way to protect yourself against COVID-19:

- Hand sanitizer stations will be provided at all access points (Pro Shop and main entrance) and in front of all washroom facilities
- Plexiglass will be installed at the registration desk
- Cleaning of washrooms will occur every 1 - 2 hours and staff will ensure that all facilities are well stocked with soap and paper towels to facilitate hand washing.
- It's important that you come to the park prepared with hand sanitizer and other supplies

Reservations and Tee Times

- Tee times must be booked in advance by calling (613) 543-2003 or booking online: <https://upper-canada-golf.book.teeitup.com/>